

Manufacturers Product Warranty

Lighting Products

Syntech International Pty Ltd warrants the original purchaser that the Syntech Lighting product purchased will be free from defects in workmanship and materials for a period of three years or specified operating hours (where applicable).

Syntech International Pty Limited will repair or replace at its discretion all faulty goods returned to our service department.

Note: Products must be accompanied by the original invoice as proof of purchase.

This product warranty does not cover poor product handling or damage, environmental impacts outside of specified performance limitations, and application misuse.

The product replacement warranty does not include any on-site service, support or maintenance charges.

In the event of a warranty claim

1. Contact your product sale agent to arrange to return the specified item.
2. Complete the Syntech International P.W.C Form and include a copy of your original invoice as proof of purchase.
3. Syntech will review the item and at its discretion issue a replacement or repair the original item to original specification.
4. In the event a genuine product failure, the repaired or new product replacement will be issued free of charge.

