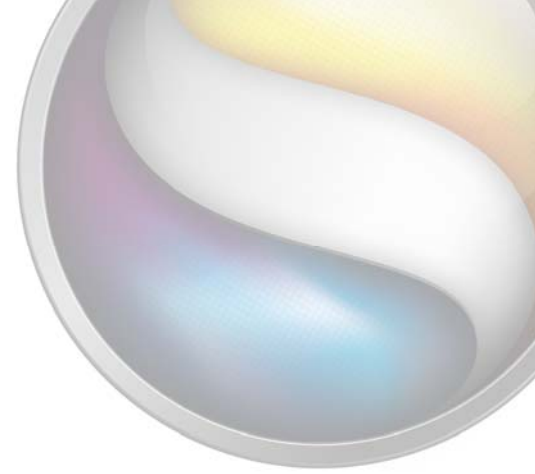




SYNTECH
POWER & LIGHT



SYNTECH LIMITED WARRANTY TERMS AND CONDITIONS

Syntech International Pty Ltd – Australian Warranty Policy

Syntech International Pty Ltd (Syntech) provides the following warranty in respect of light fixtures and or LED lights (products).

Syntech warrants that the products supplied by it shall be free from defects for the;

Period detailed in appendix 1 (warranty period). The warranty period commences from date the products are supplied.

Conditions of Warranty:

For the purposes of this warranty, a defect is the total failure of a product or integrated

Controls or where the light emission of the product falls to lower than 70% of specified Initial lumens prior to the life expectancy. The warranty excludes defects caused by or as a result of, acts of God, accidental damage, malicious damage, abuse, misuse, abnormal use or use contrary to any of the product specification or maintenance requirements, installation procedure or any applicable standard or code.

For any breach of the above warranty, your remedy shall be a credit against the defective product or replacement of the defective products at Syntech's discretion. To the extent not prohibited by law, this warranty is exclusive and no other express or limited warranties or conditions are made or implied.

This warranty is only given to, and enforceable by, the direct purchaser of the product(s) and cannot be assigned without the prior written consent of Syntech.

In instances where the product is deemed defective the product will be exchanged with a replacement product. Removal and re-installation of the product is not covered under this warranty unless agreed in writing between the parties. Defective product must be returned to Syntech at the purchaser's cost.

The Warranty is not applicable for products that have been misused, defaced, or used outside normal operating conditions. The warranty is not applicable where unusual artificial heat has been added to the environment (such as furnaces), it is also not applicable whereby thermal efficiency is reduce by covering the heat sink.

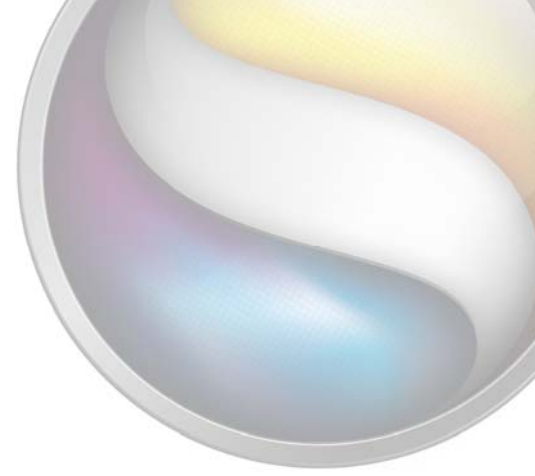
Syntech goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

SYNTECH International

P: 1300 721 820 | **F:** 02 8602 6294 | **A:** 39/5 Anella Ave, Castle Hill NSW 2154 | **W:** www.syntechinternational.com.au



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Appendix 1:

Retro fit ranges:

(RLT LED Tube Series) – 30,000 hours – 2yrs standard, 3yrs when installed by a Syntech Member in a registered site.

(SLD LED Lamp & Driver Series) – 30,000 hours – 2yrs standard, 3yrs when installed by a Syntech Member in a registered site.

(LTS Troffer Series) – 50,000 hours – 2yrs standard, 3yrs when installed by a Syntech Member in a registered site.

Commercial Ranges:

(CFMR, CGS, RGS Series) – 30,000 hours – 2yrs standard, 3yrs when installed by a Syntech Member in a registered site.

(OSM Series) – 30,000 hours – 2yrs standard, 3yrs when installed by a Syntech Member in a registered site.

Industrial Ranges:

(LHB, LLB, LFL Series) – 50000 hours - 3yrs standard, and 5yrs when installed by a Syntech Member in a registered site.

(ECO LHB & LFL Series) – 30,000 hours - 2yrs standard, and 3yrs when installed by a Syntech Member in a registered site.

(LSM Series) – 2yrs - Main body of fitting, and 3yrs when installed by a Syntech Member in a registered site.

Construction and New Build Range:

(ELB range) – 30,000 hours - 2yrs standard, 3yrs when installed by a Syntech Member in a registered site.

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